

In St. Petersburg, a joint project of the Beeline operator and the city committee on informatization to protect citizens from scammers started. Now users who are faced with a hacking account on the Public Service portal can seek help around the clock.

The victims can call the Beeline support service or the unified regional reference service (122). Experts will help restore access to the account, check whether the calls to call the calls, and will prompt further actions. If necessary, the subscriber will be translated directly in support of other services.

As explained by the Beeline Antifire Director Peter Alferov, the reaction rate is critical - the faster the attackers block the access, the less the risk of financial losses. The new service reduces the time of solving problems and reduces damage from attacks.

In addition to emergency assistance, the project includes prevention measures. The Committee and the Operator are developing a system of protection against hacks and increase the digital literacy of users. In the future, they plan to expand the initiative to other regions of Russia.

According to the chairman of the Committee Yulia Smirnova, the authorities, operators and banks join efforts to combat cybercrime. Joint projects allow not only to quickly respond to incidents, but also to analyze threats to create more effective protection methods.