

Google Nest Aware Surveillance Service has become more expensive, but it works worse

Google raised the Nest Aware subscription prices, but many users believe that the quality of the service does not improve, but rather it gets worse. Now the usual tariff costs \$ 10 per month (or \$ 100 per year), and expanded - \$ 20 per month (\$ 200 per year). Despite the new functions, like improved AI, users complain.

One of the main claims is failures in viewing records from cameras. Often there are errors like "failed to upload video", which is why it is impossible to see what happened.

The function of recognizing familiar faces also works poorly. Cameras sometimes notify people who have not appeared for a long time, or do not notice those who were really around at all.

In Reddit, users discuss that Nest Aware has become less reliable, although now it costs more. Some say that they do not see any improvements after past updates. Because of these problems, more and more people switch to alternatives, such as Ubiquiti or Reolink. They also work more stable and do not require subscription.