

Some Galaxy Z Fold 7 do not lay out completely, but this is not a defect

According to insiders, the new folding model Galaxy Z Fold 7 has become thinner and lighter than its predecessor, and the folds on the screen are less noticeable. However, some users are faced with an unusual problem: in some devices, the screen does not open completely.

Sammobile portal observers explained whether the potential owners of Z Fold 7 should be worried about this.

As noted, Galaxy Z Fold 7 may not really open completely smooth, but this is not a defect in the structure. Some buyers who used the demonstration versions of the Galaxy Z Fold 7 noticed that the screen does not open completely - there is a thin gap between the panels, the smartphone does not become completely even. The image of such a device was published on Reddit, also buyers (so far in the USA) say they are faced with the same problem in the retail store.

Observers explain that they are quite rude with demonstration devices in stores, but given that the phone entered the store shelves only last week, the breakdown should not happen so quickly. And this must be taken into account, not consumer, but the demonstration version is not completely disclosed.

At the same time, Samsung officially claims that for the phones of the Galaxy Z series with the Flex Hinge hinge, it is normal to remain open in the range from 178.5 to 181.5 degrees. In previous discussions on Reddit, it was said that if the phone is not disclosed in this range, it is subject to replacement under warranty. That is, the information is contradictory, but the vendor is unlikely to hasten to replace the "defective" device, since he does not see a problem.

But by no means all buyers were faced with a similar moment. Many, commenting on this information, say that on the devices that they used in retail stores there was no problem.

"There is a chance that some demonstration samples in stores do not comply with the quality standards of Samsung or that they could be treated inaccessible. It is also possible that the phone in the image was not completely open. In any case, at the moment there is no sufficient evidence that the Galaxy Z Fold 7 has problems with the design," the observers summarize.