

More than 180 online services were launched in the regions to conveniently receive public services

Deputy Prime Minister Dmitry Grigorenko said that more than 180 digital services “Life Situations” had been introduced in the Russian regions. They unite the necessary public services in one window, helping citizens quickly solve important issues without unnecessary visits to institutions.

Each such service takes into account the features of the region. For example, in St. Petersburg, you can simplify the design of residence in the House-Cultural Heritage, in the Krasnoyarsk Territory-receive support for the tourist business, and in the Sverdlovsk region-assistance in caring for a seriously ill relative.

According to Grigorenko, these services give people a convenient and qualitative way to seek help, not inferior to the federal level.

The effectiveness of new solutions is already noticeable:

- **Quantity** necessary documents decreased by 40%;
- **Time** Getting services decreased by 42% – from 57 to 33 days;
- **Number** Visits to the departments decreased by 67%.

All services are available on the public services portal and regional sites. By the end of the year, it is planned to launch another 245 such decisions throughout the country.