

Sony: The production defect of the motherboard caused the breakdowns of Xperia 1 VII

In May, Sony introduced the Xperia 1 VII smartphone, but the buyers were faced with spontaneous rebooting and turning off, sometimes the phones were not even turned on. Sales were suspended, and Sony began the investigation.

According to the Android Authority portal, it turned out that the cause of the specimen is a faulty motherboard. And damage was obtained in production due to extreme temperatures and humidity.

After that, Sony “returned” with a report on the introduction of temperature and humidity control measures, as well as a new quality monitoring system.

Sales of Xperia 1 VII will resume on August 25 in Europe and on August 27 in Japan.