

The “State Services” portal awaits a large -scale update, within the framework of which the functionality of the “Life Situations” service will expand significantly. This decision was made after a successful experiment, which showed that this approach simplifies the interaction of citizens with public services.

The expert Alexander Pozharskaya in an interview with 360.ru said that innovations will allow users to quickly receive services and reduce stress. In addition, changes can positively affect the ecology - due to a decrease in the number of paper documents. The basic data of citizens are already stored in their personal accounts, which will relieve the need to re - collect certificates.

For those who do not have access to the Internet, traditional multifunctional centers will be preserved.