

Uber encountered almost half a million complaints about sexual harassment from 2017 to 2022

According to internal documents, from 2017 to 2022, Uber in the United States received 400 181 complaints of sexual harassment and violence during trips.

This is equivalent to about one incident every eight minutes. At the same time, the company officially disclosed only 12,522 cases of serious attacks for the same period.

The investigation is based on closed court materials, an interview with former and current employees, as well as internal documentation, collected as part of a large -scale claim against Uber.

According to the head of the Uber Security Service in the United States, about 75% of the complaints concerned “less serious” incidents – flirting, comments about appearance and obscene statements.

But The New York Times notes that many security recommendations were rejected, including cameras in the cabin and the possibility of choosing a driver on the floor.

Some drivers, previously convicted of inappropriate behavior, continued to work and made new attacks.

Despite Uber’s statements about 99.9% of safe trips, the data emphasize the systematic problems and priority of the company for growth, not the safety of passengers.